

SCHEDULE "C"

Basic Owner Services

- Folio Establishment – A folio in which to charge incidental or A La Carte expenditures; includes charging privileges at all restaurants, spas and gift shops within the Hotel. Invoice to be charged monthly against a registered credit card of Private Residence Owner or whenever charges exceed \$5,000. Folio establishment will be subject to Hotel's credit policies. Invoices may be paid by cheque backstopped by a credit card.
- Bellman and Doorman Services – Doorman services is 24 hours a day, 7 days a week. Bellman services are provided by Delivery Attendant/Page person who is covered 16 hours a day, 7 days a week.
- Accept delivery of, and deliver to Private Residences Owners and their tenants, overnight mail, oversized and urgent packages.
- Fire Alarm Systems monitoring and maintenance.
- Security – 24-hour security on duty in common areas.
- Maintenance of Common Elements (including, without limitation, hallways, exterior lighting, signage, HVAC, elevator, etc.).
- Residential Concierge Services (it being understood that fees and charges for services arranged by the Residential Concierge shall be paid directly by the Private Residences Owners requesting such services).
- Maintenance and operation of the Residential Condominium amenities including, without limitation, the pool, fitness facility and similar areas within the Condominium. There is no attendant for this area. Use of the Hotel facilities shall be through the A la Carte Services only.
- Pest Control Services – Common area Private Residences pest control and fumigation.
- Exterior Window Cleaning – Three (3) times a year.
- Refuse Collection, subject to any applicable rules and regulations of the Master Condominium. Additional charges may apply for removal of large items or unusual amounts of garbage.
- Residential Moving Coordination. Any move-in/move-out fees charged to Private Residences Owners and tenants shall be charged to the individual Owners/tenants.
- Hotel Restaurants – Access on the same basis as Hotel guests, subject to availability. Prior reservation may be required.
- Front Desk Services – In a separate area within the Hotel's lobby pursuant to an easement in favour of the Residential Condominium.

- Engineering – Common Element and HVAC Support.
- PBX – One extension line per Residential Unit, and one DID per Private Residence with access to Hotel concierge, restaurants, spa, Hotel operator and other Hotel services.

[Note: Cable TV and High-Speed Internet are each a utility to be separately obtained and paid for directly by Private Residences Owners.]

[Note: Valet Parking service will be separate from management and will be charged by the Garage Unit Owner to unit owners.]